The rehabilitation case manager’s role under the Safety, Rehabilitation and Compensation Act 1988 (SRC Act) is pivotal to a sustainable return to work outcome. This course provides new case managers with information to support them in performing their role within the Commonwealth jurisdiction, including Comcare’s injury management and return to work models as well as return to work procedures and practices.

**COURSE OPTIONS**

This course is only available in a two day format.

**TARGET AUDIENCE**

This course is aimed at those with rehabilitation delegation, as opposed to claims management delegation.

**LEARNING OUTCOMES**

Participation in *A Rehabilitation Delegates’ guide to: Case Management* course will help you to:

- further develop your knowledge of the Comcare scheme and the Safety, Rehabilitation and Compensation Act 1988 (SRC Act)
- apply the policies, guidelines and procedures that make up a Rehabilitation Management System (RMS)
- apply sections of the SRC Act that are relevant to Rehabilitation Case Managers (RCMs)
- develop effective individualised programs
- describe and distinguish the roles and responsibilities of a case manager, injured worker, manager and other key stakeholders in the rehabilitation process
- work effectively with each stakeholder
- monitor and evaluate your rehabilitation programs and processes
- contribute to minimising the human and financial costs of workplace injuries and diseases.
PRE-REQUISITES
It is a requirement of this course to have undertaken Comcare’s SRC Act in a day course, alternatively it is requested that participants have a sound working knowledge of the SRC Act, as this course focuses explicitly on the sections relevant to a Rehabilitation Case Manager’s role.

LEARNING APPROACH
A Rehabilitation Delegates’ guide to: Case Management is a highly interactive course with practical and relevant activities, including group discussions, examples and a range of exercises to confirm understanding.

The course takes a ‘learn by doing’ approach, emphasising through case studies how participants can apply the SRC Act and key case management practices in their day-to-day work, including procedures, processes and working examples of Comcare forms.

COMPLEMENTARY COURSES
Other Comcare courses that complement this one include:

> SRC Act in a day (as a pre-requisite)

**NB:** Participants will need to have a good working knowledge of the SRC Act to gain the full benefits of this course. It is therefore strongly recommended that participants complete the SRC Act in a day course prior to attending this course.

TAILORED IN-HOUSE SESSIONS
The Education and Engagement team can tailor this course for delivery in your organisation using specific case studies relevant to your organisation, issues that may impact your workers, and your procedures and policies.

WHY CHOOSE COMCARE?
We work in partnership with employees and employers to reduce the human and financial costs of workplace injuries and disease.

As Comcare is the federal work health and safety regulator, our Education and Engagement team have access to the most accurate, relevant and current research, case law, best practice cases and advice in both injury prevention and injury management across the Comcare scheme.

Comcare’s educators have a solid understanding of the legislation and how it applies in the workplace. As a team, our educators are nationally accredited trainers/assessors and experienced in the fields of health and safety, rehabilitation and compensation.

FURTHER INFORMATION
For further information please call the Education and Engagement Team on 1300 366 979, email education@comcare.gov.au or visit Comcare’s website www.comcare.gov.au.