



Australian Government

Comcare

# FAQS—CASE CONFERENCES

## 1. WHAT IS A CASE CONFERENCE?

The purpose of a case conference is for Comcare and key stakeholders to discuss strategies to return an employee with a workplace injury or disease successfully back to work as safely and effectively as possible. Case conferences can be initiated either by the Employee, Employer, a Rehabilitation Provider, a Treatment Provider (e.g. GP) or Comcare. They may be held face-to-face, by phone, via video conference, or a combination of these, and are either held at routine intervals or when particular issues arise.

For more information on case conferences go to the Comcare website under [Recovery/Returning to Work/Case Conferences](#)

## 2. HOW DO I ARRANGE A CASE CONFERENCE WITH COMCARE?

For information on case conferences go to the Comcare website under [Recovery/Returning to Work/Case Conferences/Comcare Case conference](#)

## 3. HOW DO I ORGANISE A CONFERENCE INVOLVING THE GENERAL PRACTITIONER?

For information on organising a conference involving the General Practitioner go to the Comcare website under [Recovery/Returning to Work/Case Conferences/Returning to work case conferencing](#)

## 4. WHO PAYS FOR A CASE CONFERENCE FOR REHABILITATION PURPOSES?

The costs associated with a Workplace Rehabilitation Provider attending/organising a case conference should be included in the Rehabilitation program under Comcare's service code 92.

Costs associated with GPs attending Case Conferences can be placed on the Rehabilitation program under Comcare's service code 93, or if there is no rehabilitation program in place the GPs cost can be paid by Comcare under s. 36. Comcare has advised medical practitioners that the amount Comcare will pay for case conferences is the applicable AMA rates.

For more information refer to the [Billing for GP Involvement in Return to Work Case Conferencing](#)