



# COVID-19 & Evolving landscape of Rehabilitation Services

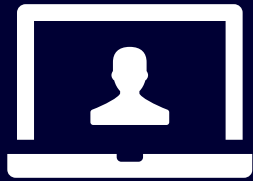
**Drew Schultz**

maximising people potential in the workplace



## Fast Facts:

- Alcohol purchases increased between 50% and 500%
- Lifeline calls increased to 1 every 30 seconds
- 1 in 4 people thought they may lose their job
- **75% of workers think employers will support future work from home plans**



**Australian Telephonic  
Healthcare**

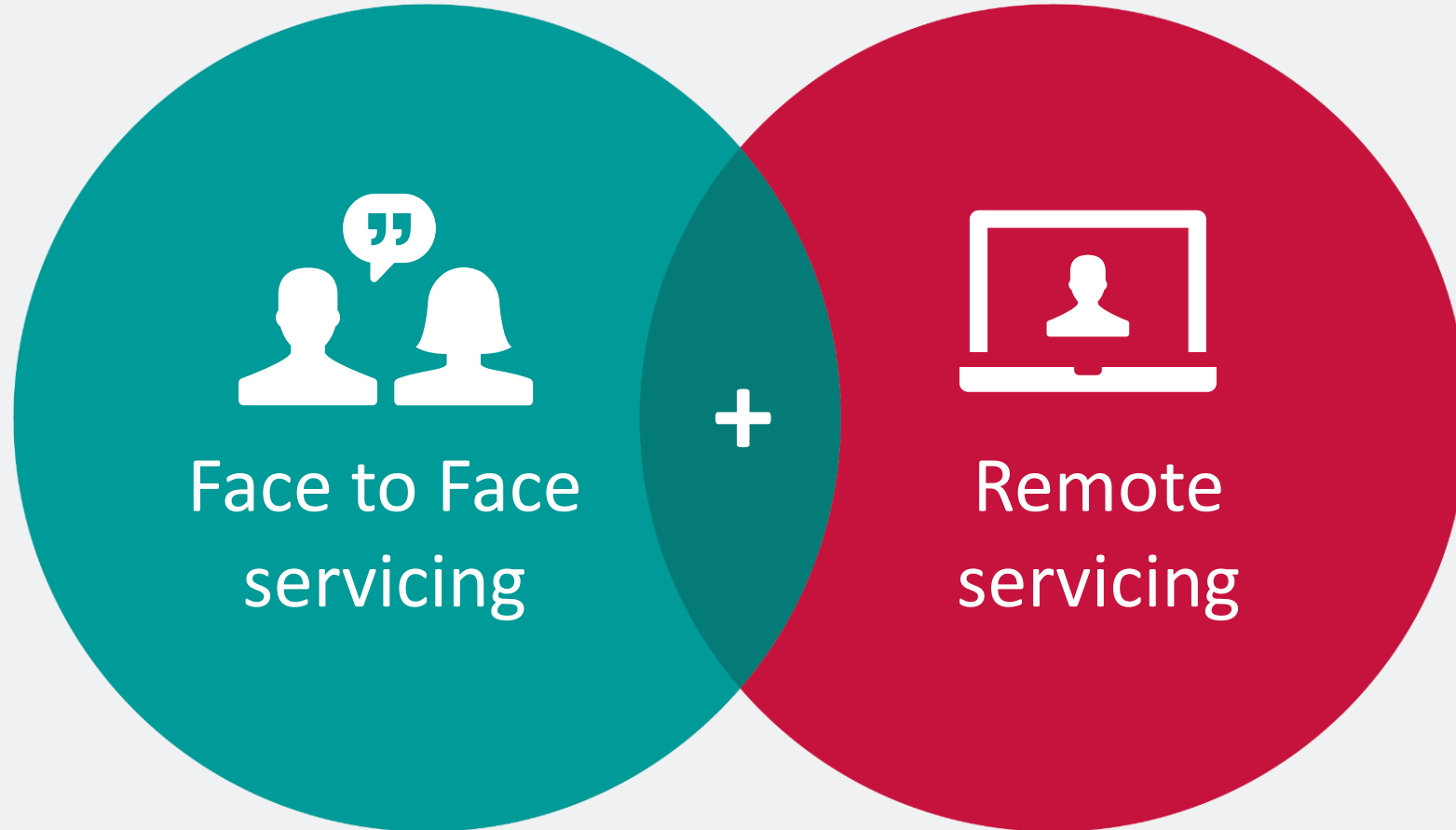


**Servicing and the  
need for servicing  
decreased**



**More and more people  
stayed at home**

# The other side and new norms



# Expectations have changed: challenges with 100% remote workforce

- Missed opportunities for passive learning
- How do leaders provide support/overhear conversations upskill/train people
- Engagement and retention
- Manage mental wellbeing and injury
- Managing return to work

# Future of Rehab services

- An increase in Early Intervention for return to office directions
- Effects of Long Covid how do we separate this from other return to work barriers
- COVID Program tailored to support employees return to work





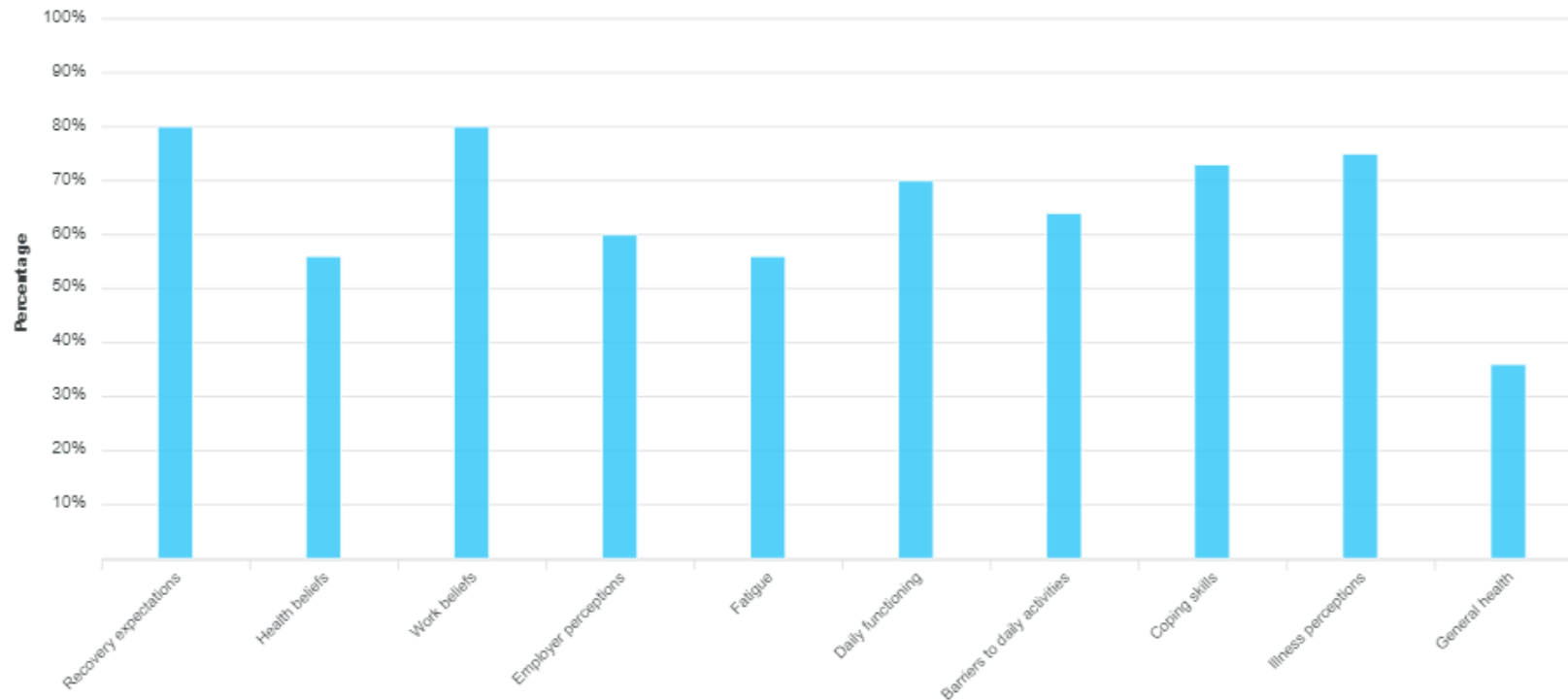
A woman with long brown hair, wearing a bright yellow floral dress and black boots, sits in a grey armchair with wooden legs. She is looking down at a document she is holding. A man with a beard, wearing a blue suit and black shoes, sits in a light blue armchair with wooden legs, facing her. They are in a modern office lounge with large windows, a wooden floor, and several black chairs and tables in the background. The text "Educate, coach and guide employers" is overlaid in the bottom left corner.

**Educate, coach  
and guide  
employers**

# COVID Biopsychosocial Assessment

## Positivum Assessment Results Overview (Post-COVID)

The purpose of you completing the Positivum assessment is to gain information to identify how we can better assist you to achieve your employment goals. A summary of your assessments results are illustrated on the graph below.

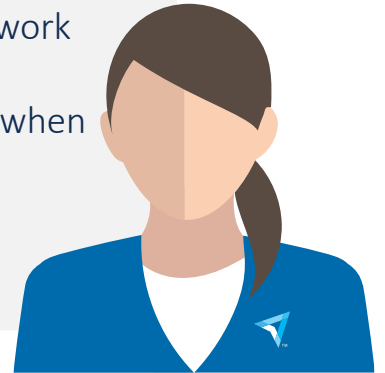




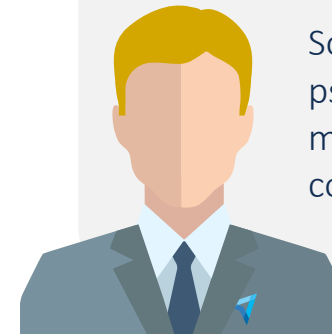
# IPAR COVID Program

- Health coaching program, integrated into rehabilitation services
- Online program, created with behavioural insights and adult learning principles
- Modules are tailored to individual client and includes Illness beliefs and perceptions, work and functional goal setting, living with a COVID diagnosis, fatigue management, pain management and work/employer perceptions

Your consultant, who delivers Positivum health coaching is also able to support you. They will work with you and your health practitioner to make sure that when you return to work or start work, it is safe and you can keep working.



Some people may need psychological therapy or medication, or even a combination of both.



# Thank you. Any questions?



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