



Australian Government

Comcare

REPORTING ON INCAPACITY DETERMINATIONS AND PAYMENTS

Reports on incapacity determinations and payments provide an agency the facility to reconcile payments made by Comcare. The reports listed below provide a statement of incapacity determinations and reimbursement for the period chosen or by payment number.

- > Note: These reports do not provide information on non-incapacity payments.
- > Finance Level access to the Customer Information System (CIS) is required to run these reports.

WHAT ARE INCAPACITY DETERMINATIONS?

An incapacity determination is where Comcare accepts liability for lost time due to a workplace injury.

IMPORTANT TERMINOLOGY

Incapacity:

An inability to engage in any work or an inability to work at the same level as undertaken immediately before the injury.

Incapacity benefit:

A payment made by Comcare—directly or indirectly, by way of income maintenance.

Non-incapacity:

Includes medical, rehabilitation, lump sum and travel costs.

REPORT DEFINITION

Report 70

Will assist payroll staff to reconcile incapacity payments made by Comcare in a chosen period.

Reports 71 and 72

Details reimbursements made by Comcare for incapacity payments in a chosen time.

- > Report 71 is defined by date.
- > Report 72 is defined by payment number.

Report 73

Provides a summary of total payment made to your agency in a chosen period.

Report 74

Will assist case managers and payroll staff to identify claims that are approaching the 45-week milestone and ones that have exceeded it. The report will list claims between 35 and 55 weeks of incapacity determined.