



Australian Government

Comcare

TELEHEALTH ITEM CODES FOR ALLIED HEALTH SERVICES

In response to COVID-19, Comcare is introducing temporary item codes to allow allied health providers to deliver services via telehealth. These item codes can be used for reasonable treatment obtained in relation to an employee's compensable condition.

The list of telehealth allied health rates below provides guidance on the upper limit fees for allied health treatment.

If you are seeking reimbursement for a telehealth service provided in relation to a compensable condition, and the service is not listed, call Comcare on 1300 366 979 for more information.

Chiropractic			
State/Territory	Service item	Description	Rate (\$)
NSW (effective February 2023)	301	Telehealth—Initial Consultation and treatment	129.30
	302	Telehealth—Standard Consultation & treatment	87.70
	303	Telehealth—Initial Consultation & treatment 2 areas	188.30
	304	Telehealth—Standard Consult & treatment 2 areas	129.80
TAS (effective July 2022)	TC101	Telehealth—Initial Consultation/exam 15mins	61.80
	TC102	Telehealth—Initial Consultation/treatment > 30 mins	108.10
	TC105	Telehealth—Standard Consultation 15 mins	61.80
	TC106	Telehealth—Standard Consultation 15–30 mins	92.60
ACT (effective July 2022)	TC01	Telehealth—Initial Consultation to 20 mins	101.21
	TC02	Telehealth—Initial Consultation and treatment 30 mins	115.21
	TC05	Telehealth—Standard Consultation 15 mins	59.71
NT (effective July 2022)	TC001	Telehealth—Initial Consultation to 15 mins	98.04
	TC002	Telehealth—Initial Consultation & treatment 16–30 mins	111.99
	TC005	Telehealth—Standard Consultation to 15 mins	55.74
	TC006	Telehealth—Standard long Consultation 15–30 mins	78.23
QLD (effective July 2022)	TQC21	Telehealth—Initial Consultation	117.00
	TQC06	Telehealth—Sub Consultation	88.00
VIC (effective July 2022)	CR10T	Telehealth—Initial Consultation	75.46
	CR11T	Telehealth—Brief Consultation	24.07
	CR12T	Telehealth—Standard Consultation	53.05



Chiropractic			
State/Territory	Service item	Description	Rate (\$)
SA (effective July 2022)	TCH02	Telehealth—Initial Consultation = < 30 mins	70.90
	TCH03	Telehealth—Initial Consultation > 30 mins	123.50
	TCH42	Telehealth—Standard Sub Consultation = < 30 mins	55.90
WA (effective Nov 2022)	T2	Telehealth—Initial Consultation	73.35
	T1	Telehealth—Subs Consultation	61.20
Physiotherapy			
State/Territory	Service item	Description	Rate (\$)
NSW (effective February 2023)	PT2	Telehealth—Initial Consultation and treatment	129.30
	PT1	Telehealth—Standard Consultation and treatment	87.70
	PT12	Telehealth—Initial Consultation & treatment 2 area	188.30
	PT5	Telehealth—Standard Consultation & treatment 2 areas	129.80
TAS (effective July 2022)	TP1	Telehealth—Initial Consultation 1 area	96.10
	TP2	Telehealth—Initial Consultation 2 areas	144.50
	TP4	Telehealth—Standard Consultation 1 area	76.90
	TP5	Telehealth—Standard Consultation 2 areas	115.40
ACT (effective July 2022)	T2	Telehealth—Initial Consultation & treatment	99.98
	T1	Telehealth—Standard Consultation & treatment	85.54
	T5	Telehealth—Standard Consultation/Treatment 2 areas	127.82
	T16	Telehealth—Initial Consultation/treat 2 areas	151.02
NT (effective July 2022)	TPA01	Telehealth—Initial Consultation 1 area level 1	120.74
	TPA03	Telehealth—Initial Consultation 1 area level 2	151.00
	TPB01	Telehealth—Standard Consultation 1 area level 1	61.91
	TPB03	Telehealth—Standard Consultation 1 area level 2	77.51
QLD (effective July 2022)	TWC21	Telehealth—Initial Consultation	117.00
	TWC06	Telehealth—Subs Consultation	88.00
VIC (effective July 2022)	PY10T	Telehealth—Initial Consultation	123.59
	PY12T	Telehealth—Standard Consultation	61.78
	PY15T	Telehealth—Restricted Consultation	123.59
SA (effective July 2022)	TPT08	Telehealth—Initial Consultation: Hist. & Treatment	98.80
	TPT10	Telehealth—Standard Subs. Consultation	82.30
WA (effective Nov 2022)	TPA01	Telehealth—Initial Consultation	92.90
	TPB01	Telehealth—Standard Consultation	74.60
	TPC01	Telehealth—Treatment 2 distinct areas	94.25

Occupational therapy				
State/Territory	Service item	Description	Rate (\$)	
QLD (effective July 2022)	TQW15	Telehealth—Initial Consultation	117.00	
	TQW16	Telehealth—Subs Consultation	88.00	
VIC (effective July 2022)	OT60T	Telehealth—Initial Standard Consultation	64.67	
	OTHT	Telehealth—Std Consultation <30m home hosp wrk	76.03	
	OTRT	Telehealth—Standard Consultation <30mins	52.05	
	OT6HT	Telehealth—Ext Consultation 30–45 mins hm hosp wrk	102.83	
	OT6RT	Telehealth—Extended Consultation 30–45mins	77.37	
SA (effective July 2022)	TOT15	Telehealth—Initial Consultation per hour	197.50	
	TOT25	Telehealth—Subs Consultation & treat per hr	197.50	
WA (effective Nov 2022)	TWW11	Telehealth—Brief Consultation <15 mins	31.55	
	TWW03	Telehealth—Short Consultation 15–30 mins	63.50	
	TWW04	Telehealth—Standard Consultation 30–45 mins	104.70	
Osteopathy				
State/Territory	Service item	Description	Rate (\$)	
All Aust (effective July 2022)	TAOA3	Telehealth—Initial Consultation/Treatment 30–65mins	175.65	
	TAOA4	Telehealth—Consultation/Treatment/Supp Therapy 20 mins	87.73	
	TAOA5	Telehealth—Consultation/Treatment up to 30 mins	117.66	
	TAOA6	Telehealth—Consultation/Treatment 31–50 mins	135.74	
Psychology				
State/Territory	Service item	Telehealth description	Rate (\$)	
All Aust (effective July 2022)	PO1	Telehealth Consultation 1–15 mins	63.14	
	PO2	Telehealth Consultation 16–30 mins	123.17	
	PO3	Telehealth Consultation 31–45 mins	171.81	
	PO4	Telehealth Consultation 46–60 mins	225.63	
	PO5	Telehealth Consultation 61–75 mins	276.35	
	PO6	Telehealth Consultation 76–90 mins	328.10	
Exercise Physiology				
State/Territory	Service item	Telehealth description	Rate (\$) exc. GST	Rate (\$) inc. GST
ACT (effective February 2023)	EP301	Telehealth—Initial consultation	129.30	142.23
	EP302	Telehealth—Subsequent consultation	87.70	96.47
NT (effective July 2022)	EPTE9	Telehealth Initial assessment	156.60	172.26
	EPTE2	Telehealth Individual Session	156.60	172.26
NSW (effective February 2023)	EP301	Telehealth—Initial consultation	129.30	142.23
	EP302	Telehealth—Subsequent consultation	87.70	96.47
SA (effective July 2022)	EPTE9	Telehealth Initial assessment	156.60	172.26
	EPTE2	Telehealth Individual Session	156.60	172.26
VIC (effective July 2022)	TX021	Telehealth—Initial consultation	94.43	103.87
	TX022	Telehealth—Standard consultation	62.96	69.26
	TX023	Telehealth—Restricted consultation	94.43	103.87