



Australian Government

Comcare

TELEHEALTH ITEM CODES FOR ALLIED HEALTH SERVICES

In response to COVID-19, Comcare is introducing temporary item codes to allow allied health providers to deliver services via telehealth. These item codes can be used for reasonable treatment obtained in relation to an employee's compensable condition.

The list of telehealth allied health rates below provides guidance on the upper limit fees for allied health treatment.

If you are seeking reimbursement for a telehealth service provided in relation to a compensable condition, and the service is not listed, call Comcare on 1300 366 979 for more information.

Chiropractic			
State/Territory	Service item	Description	Rate (\$) (effective 1 July 2020)
NSW	301	Telehealth—Initial Consultation and treatment	98.30
	302	Telehealth—Standard Consultation & treatment	83.30
	303	Telehealth—Initial Consultation & treatment 2 areas	148.30
	304	Telehealth—Standard Consult & treatment 2 areas	125.50
TAS	TC101	Telehealth—Initial Consultation/exam 15m	53.90
	TC102	Telehealth—Initial Consultation/treatment > 30 mins	94.30
	TC105	Telehealth—Standard Consultation 15 mins	53.90
	TC106	Telehealth—Standard Consultation 15–30 mins	80.80
ACT	TC01	Telehealth—Initial Consultation to 20 mins	96.92
	TC02	Telehealth—Initial Consultation and treatment 30 mins	110.32
	TC05	Telehealth—Standard Consultation 15 mins	57.18
NT	TC001	Telehealth—Initial Consultation to 15 mins	98.04
	TC002	Telehealth—Initial Consultation & treatment 16–30 mins	111.99
	TC005	Telehealth—Standard Consultation to 15 mins	55.74
	TC006	Telehealth—Standard long Consultation 15–30 mins	78.23
QLD	TQC21	Telehealth—Initial Consultation	89.00
	TQC08	Telehealth—Sub Consultation level A short	59.00
	TQC06	Telehealth—Sub Consultation level B 1 area	78.00
	TQC01	Telehealth—Sub Consultation level C 2 areas	113.00
	TQC02	Telehealth—Sub Consultation level D 3 + areas	150.00



Chiropractic			
State/Territory	Service item	Description	Rate (\$) (effective 1 July 2020)
VIC	CR10T	Telehealth—Initial Consultation	72.67
	CR11T	Telehealth—Brief Consultation	23.18
	CR12T	Telehealth—Standard Consultation	51.09
SA	TCH02	Telehealth—Initial Consultation = < 30 mins	67.60
	TCH03	Telehealth—Initial Consultation > 30 mins	117.80
	TCH42	Telehealth—Standard Sub Consultation = < 30 mins	53.40
WA	T2	Telehealth—Initial Consultation	57.90
	T1	Telehealth—Subs Consultation	69.40
Physiotherapy			
State/Territory	Service item	Description	Rate (\$) (effective 1 July 2020)
NSW	PT2	Telehealth—Initial Consultation and treatment	98.30
	PT1	Telehealth—Standard Consultation and treatment	83.30
	PT12	Telehealth—Initial Consultation & treatment 2 area	148.30
	PT5	Telehealth—Standard Consultation & treatment 2 areas	125.50
TAS	TP1	Telehealth—Initial Consultation 1 area	85.40
	TP2	Telehealth—Initial Consultation 2 areas	144.65
	TP4	Telehealth—Standard Consultation 1 area	76.95
	TP5	Telehealth—Standard Consultation 2 areas	115.45
ACT	T2	Telehealth—Initial Consultation & treatment	95.74
	T1	Telehealth—Standard Consultation & treatment	81.91
	T5	Telehealth—Standard Consultation/Treatment 2 areas	122.40
	T16	Telehealth—Initial Consultation/treat 2 areas	144.61
NT	TPA01	Telehealth—Initial Consultation 1 area level 1	120.74
	TPA03	Telehealth—Initial Consultation 1 area level 2	151.00
	TPB01	Telehealth—Standard Consultation 1 area level 1	61.91
	TPB03	Telehealth—Standard Consultation 1 area level 2	77.51
QLD	TWC21	Telehealth—Initial Consultation	89.00
	TWC13	Telehealth—Initial Consultation multiple areas	132.00
	TWC08	Telehealth—Subs Consultation Level A	59.00
	TWC06	Telehealth—Subs Consultation level B 1 area	78.00
	TWC01	Telehealth—Sub Consultation level C 2 areas	113.00
	TWC02	Telehealth—Sub Consultation level D 3 + areas	150.00
VIC	PY10T	Telehealth—Initial Consultation	119.02
	PY12T	Telehealth—Standard Consultation	59.50
	PY15T	Telehealth—Restricted Consultation	119.02
SA	TPT08	Telehealth—Initial Consultation: Hist. & Treatment	84.80
	TPT10	Telehealth—Standard Subs. Consultation	78.50
WA	TPA01	Telehealth—Initial Consultation	87.85
	TPB01	Telehealth—Standard Consultation	70.55
	TPC01	Telehealth—Treatment 2 distinct areas	89.15

Occupational therapy			
State/Territory	Service item	Description	Rate (\$) (effective 1 July 2020)
QLD	TQW15	Telehealth—Initial Consultation	89.00
	TQW17	Telehealth—Subs Consultation Level A	59.00
	TQW16	Telehealth—Subs Consultation Level B 1 area	78.00
	TQW88	Telehealth—Subs Consultation Level C 2 areas	113.00
	TQW89	Telehealth—Subs Consultation Level D 3+ areas	150.00
VIC	OT60T	Telehealth—Initial Standard Consultation	62.67
	OTHT	Telehealth—Std Consultation <30m home hosp wrk	73.21
	OTRT	Telehealth—Standard Consultation <30mins	50.13
	OT6HT	Telehealth—Ext Consultation 30–45 mins hm hosp wrk	99.02
	OT6RT	Telehealth—Extended Consultation 30–45mins	74.51
SA	TOT15	Telehealth—Initial Consultation per hour	188.40
	TOT25	Telehealth—Subs Consultation & treat per hr	188.40
WA	TWW11	Telehealth—Brief Consultation <15 mins	29.85
	TWW03	Telehealth—Short Consultation 15–30 mins	60.05
	TWW04	Telehealth—Standard Consultation 30–45 mins	99.08
Osteopathy			
State/Territory	Service item	Description	Rate (\$) (effective 1 July 2020)
All Aust	TAOA3	Telehealth—Initial Consultation/Treatment 30–65mins	175.65
	TAOA4	Telehealth—Consultation/Treatment/Supp Therapy 20 mins	87.73
	TAOA5	Telehealth—Consultation/Treatment up to 30 mins	117.66
	TAOA6	Telehealth—Consultation/Treatment 31–50 mins	135.74
Psychology			
State/Territory	Service item	Telehealth description	Rate (\$) (effective 1 July 2020)
All Aust	PO1	Telehealth Consultation 1–15 mins	61.00
	PO2	Telehealth Consultation 16–30 mins	119.00
	PO3	Telehealth Consultation 31–45 mins	166.00
	PO4	Telehealth Consultation 46–60 mins	218.00
	PO5	Telehealth Consultation 61–75 mins	267.00
	PO6	Telehealth Consultation 76–90 mins	317.00