



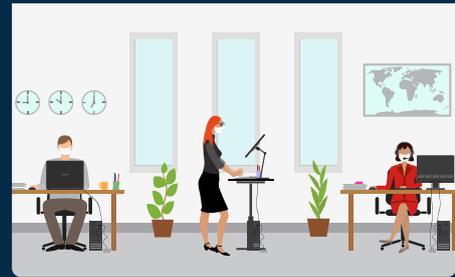
These are the results for the Comcare scheme from the 2021 Australian-wide survey that aimed to monitor and better understand employees' experiences of workers' compensation, return to work (RTW) associated support, and rehabilitation.

The importance of early intervention

Employers intervening early and supporting injured and unwell workers plays a significant role in recovery

64% of workers agree that their employer did what they could to support them.

50% of workers report that their employer supported the management of their injury or illness prior to a claim for compensation.



Health benefits of returning to work

Supporting injured and unwell workers back to work can assist in their recovery and return to good work.

Two thirds of workers reported being offered modified or alternate duties.



37%

of injured workers said returning to work helped their recovery.



58%

of workers with a mental illness said returning to work helped their recovery.



93%

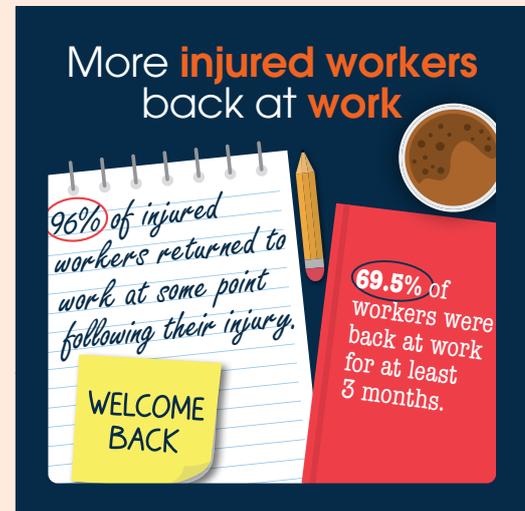
of workers took up the option of modified or alternate duties when it was offered.



More injured workers back at work

Injured workers covered under the Comcare scheme report **returning to work at higher rates** than previously seen.

Nearly **70%** of injured workers have been **back at work** for at least **three months**, up from just **62%** in 2018.



Workplace stigma

With data showing workers worried about being treated differently, or not being taken seriously, it's important for employers to create positive and inclusive workplaces.

One in seven workers thought their employment status could be affected if they submitted an injury or illness claim.

Workplace Stigma



41% of injured workers thought they would be treated differently at work.

Workplace Stigma



A quarter felt their supervisor thought they were faking or exaggerating.

Workplace Stigma



Nearly 1 in 5 felt their employer discouraged claims.

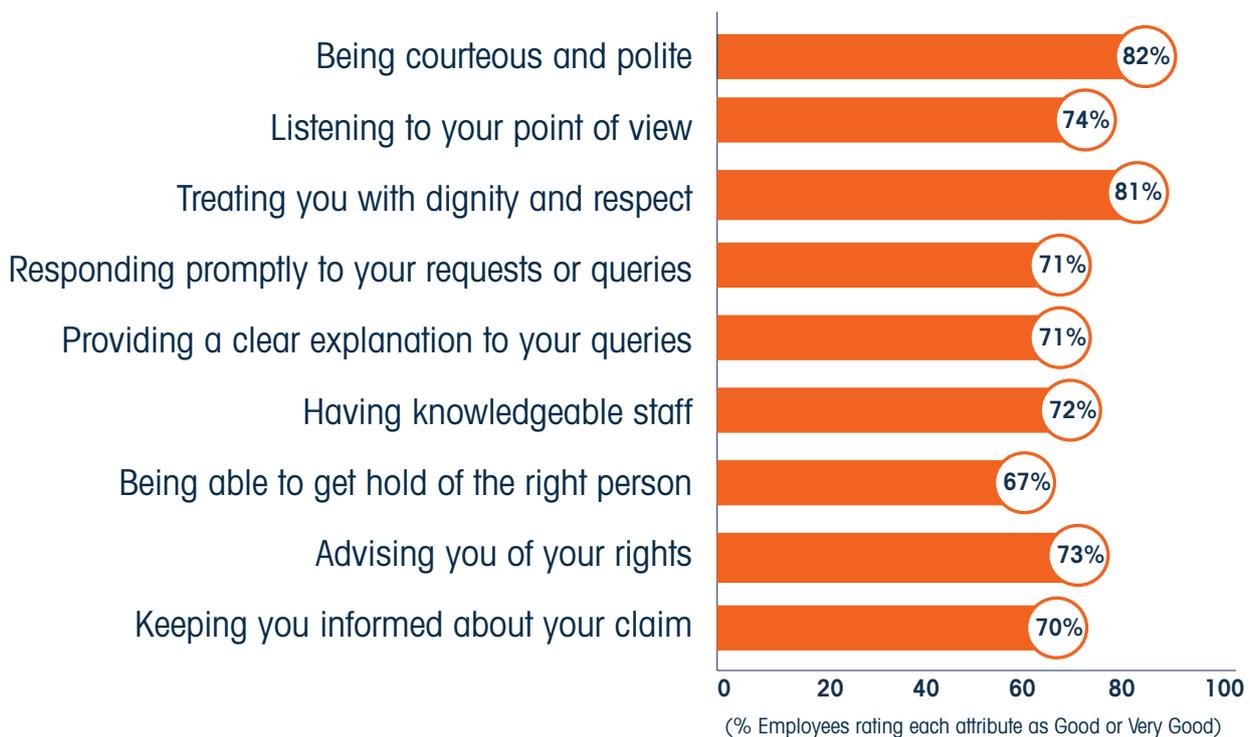


Service during the **claims process**

Making the **claims process easy to navigate** and ensuring workers feel **heard** and **supported** is an important part of **recovery**.

72% of **injured workers** report that their **service expectations** were **met** or **exceeded**.

During the claims process, workers were positive about their experiences in relation to these attributes:



Find out more about the [National Return to Work survey](#)