



Australian Government

Comcare

Comcare and EML Return to Work program

Return to work brokerage service offering — Supporting your job readiness and recovery

Privacy and consent

Thank you for registering your interest in participating in the Comcare and EML return to work brokerage service offering (**Program**). By registering to participate in the Program, you consent for Comcare and EML to use and disclose your personal information as outlined in the full notice below, or otherwise in accordance with the Privacy Act 1988 (**Privacy Act**).

Your participation in the Program is voluntary and will not affect your claim in any way. You can withdraw at any time by contacting Comcare or EML. Comcare will also send you a survey to complete at the start and end of the service to evaluate the effectiveness of the services offered. These surveys are voluntary and will not affect your participation in the service if you do not complete them.

Comcare is authorised by the Safety, Rehabilitation and Compensation Act 1988 to collect, use and disclose your personal information.

How will my personal information be used by Comcare and EML

If you choose to participate in the Program, Comcare will provide EML with your name and relevant information from your claim file including your medical capacity, injury type, date of injury, the duration of incapacity, incapacity status, details of rehabilitation and vocational services you have previously used, and your contact details. This is important because it will help EML understand the types of services you may need and the best contact to help you.

Comcare will also collect your personal information from EML, including any change in medical capacity, progress reports and results of surveys (pre and post service), to enable Comcare to monitor the effectiveness of the Program. This information will not be used for your claim.

Other information

Comcare is unlikely to disclose any of your personal information overseas.

For a copy of Comcare's Privacy Policy, to request access to or a change of your personal information held by Comcare, or to make a privacy complaint to Comcare please refer to the [Comcare website](#).

For a copy of EML's Privacy Policy, to request access to or a change of your personal information held by EML, or to make a privacy complaint to EML please refer to the [EML website](#).