

Information Session:

Guide for Arranging Rehabilitation Assessments and Requiring Examinations

Section 36 rehabilitation assessments





Housekeeping

Audio Solutions

Check your speaker settings

Try leaving and rejoining the meeting

Try using a different browser or the MS Teams desktop App

Questions/ Comments

Submit Questions through the Q&A function



Amendments to the SRC Act

What

Amendments required Comcare to develop the Guide (section 57A)

When

 The Guide is a legislative instrument with a commencement on 18 September

Why

 to support ethical, transparent and accountable decision-making including consideration of the employee's personal circumstances (s57A(2)).

Application of the Guide

Application date 6 weeks after the Guide commences to allow transition

Applies to determinations made from this application date

The Guide sits alongside *Guidelines* for Rehabilitation Authorities 2019 (the Guidelines)

Guide takes precedence over the Guidelines (s6 of the Guide)



Commencement of the Guide

14 June 2024

Section 57A provisions came into effect

18 September 2024 The Guide commenced as a legislative instrument

30 October 2024 Application date – 6 weeks after commencement

What does it mean for you?

You will need to comply with the Guide

Rehabilitation assessment (36(1)) or

Rehabilitation assessment with examination under (36(3))

Document your considerations in s36 determination

Step 1 – Consider existing rehabilitation information

Do I have enough information about the employee's rehab and RTW needs?

Consult with the claims manager

Review existing medical information, reports, previous rehabilitation assessments

Consider the employee's circumstances

Rehabilitation assessment and rehabilitation examination

Rehabilitation
Assessment
Subsection 36(1)
of the SRC Act

Does not require employee to participate

Cannot be paid for by the relevant authority ss36(5)

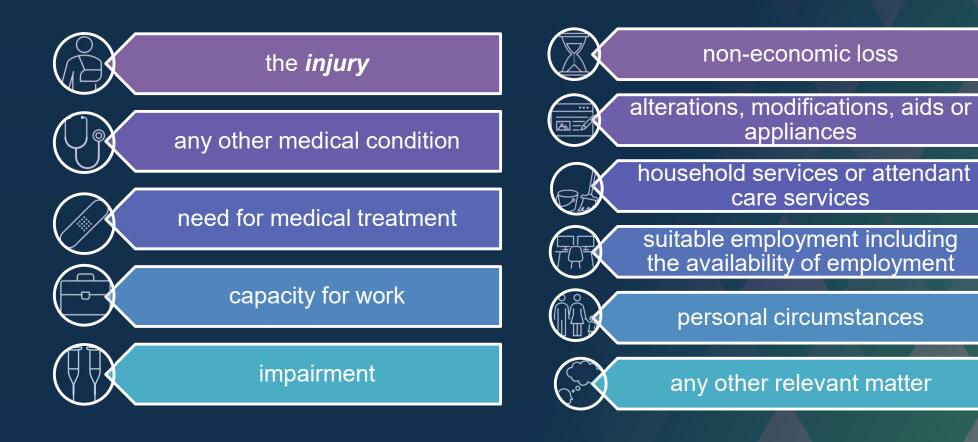
Rehabilitation Examination

Subsection 36(3) of the SRC Act

Employee is required to "undergo" or participate

Employee Circumstances

The employee's circumstances are defined as:



Step 2 – You do have sufficient information

Do I have enough information about the employee's circumstances?

Develop a rehabilitation program

Issue a determination under s37(1) together with a notice of rights

YES

Information is sufficient to allow a rehabilitation assessment without examination

Consider the qualification of the assessor(s)

Issue S36(1) determination with a notice of rights.

Decision making process

Do I have enough information about employee's circumstances?

Rehabilitation Assessment S36(1)

Rehabilitation Assessment S36(1)

Rehab Program

LQMP
Other qualified person Panel

Step 3 - You do not have sufficient information

Do I have enough information about the employee's circumstances?

No

Information is insufficient or inconsistent

Seek further information from employee's treating practitioner

Must rely on the information as much as possible

Request can be verbally or in writing

Information received must be in writing

Min 14 calendar days to respond

Cost for information (if any) is paid for by the RA

Step 4 - Reviewing information from the treating practitioner

Is the information from the treating practitioner insufficient or inconsistent?

YES

Arrange a rehabilitation assessment with examination subsection 36(3)

Step 5 – Consider Qualifications of assessor(s)

WRP LQMP

'an other qualified person', which means a workplace rehabilitation provider or a person who has the equivalent qualifications of a workplace rehabilitation provider, or

a legally qualified medical practitioner registered with the Australian Health Practitioner Regulation Agency who is qualified, by their training or registration, to assess the employee's injury.

Step 6 – Seeking the views of the employee

Seek the employee's views and reasons for views and take them into account in relation to:

selection of the assessor(s)

need for a support person

other relevant matter

Request can be made verbally or in writing.

Min 3 business days to respond

Don't have to wait 3 days if views are provided

Advise the employee that they may have a support person accompany them during part or all of the examination.

Definitions – section 4

Support person ...

any person who accompanies the employee during part or all of the examination for the sole purpose of providing emotional support to the employee during the examination.

Treating practitioner...

means a medical practitioner or other health professional who is primarily responsible for the clinical management of the employee's injury.

Other health professional...

a person, other than a medical practitioner, who is:

qualified by their training or registration for a specific profession; and registered with AHPRA or a member of the relevant professional association.

Seeking the employee's views on the person conducting the rehabilitation examination



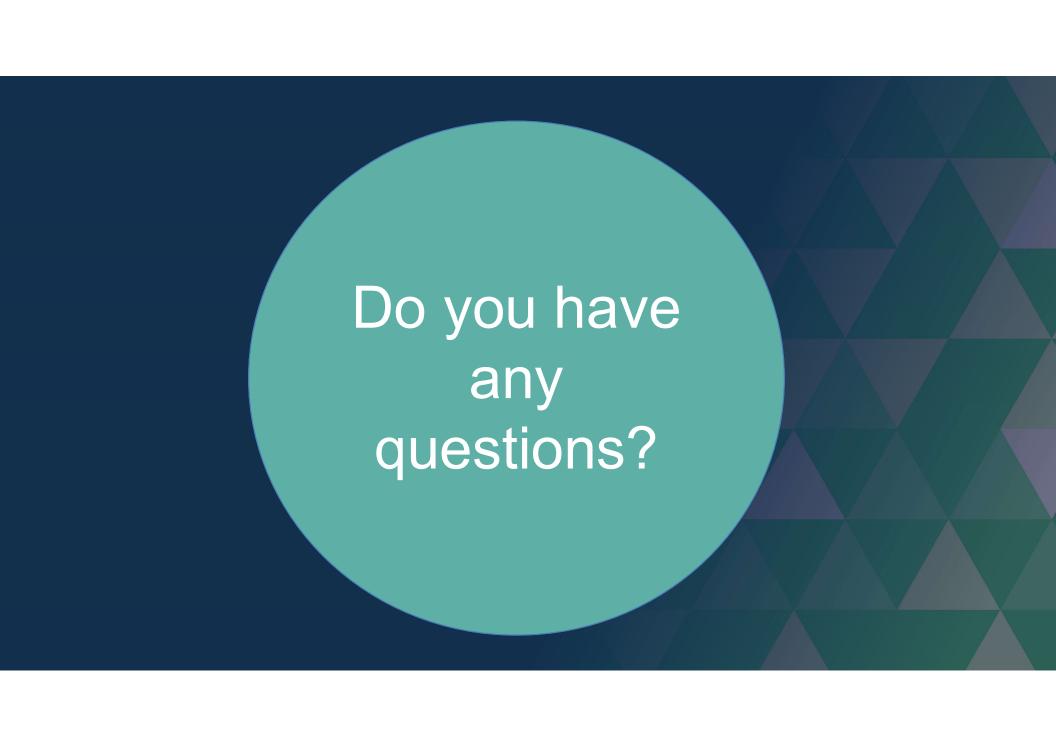
Provide details of several assessors who are qualified to assess the employee's injury



Provide details of a panel that may be used when selecting an assessor



Provide details of a practitioner who has qualifications relevant to the employee's injury



Additional Notice requirements

You must issue a determination under section 36(3) together with a notice of rights and obligations to the employee

reasons for accepting/not accepting the views of the employee, and

reasons for relying on/ not relying on information from the employee's treating practitioner Notice of rights must be provided to the employee as soon as practicable.

For rehabilitation examinations notice must be 14 days before the examination (legally qualified medical practitioner)

Limitations on frequency and number of rehabilitation assessments

The Guide imposes limitations rehabilitation assessments that *include* examinations

The Guide does not impose a limitation on frequency of rehabilitation assessments that do not include an examination

You cannot require an employee to undergo more than one rehabilitation examination in respect of the injury more frequently than at six-month intervals

Note: This limitation on frequency of s36 rehabilitation examinations is not impacted by the arrangement of a section 57 medical examinations

Limitations on frequency and number of rehabilitation assessments

The minimum 6-month interval only applies if

the employee undergoes the examination, and

the employee does not in any way obstruct the examination; and

the support person (if any) does not in any way obstruct the examination



Exceptions to frequency of rehabilitation examinations



Assessment is requested by the employee in writing



The injury requires multidisciplinary medical treatment



Assessment is requested by the employee's treating practitioner



Assessor fails to provide a written report



Earlier assessment recommended a further examination by a date/period



Request for reconsideration of a determination is made but a decision has not yet been made



Change in the 'employee's circumstances



Application for review is made to the AAT but a final decision has not yet been made

Other relevant matters

7(1) There is no need to comply with the Guide separately or sequentially

7(2) the Guide does not require you to require the employee to undergo an assessment

7(3) the Guide does not prevent you from arranging the examination with the employee's treatment practitioner

7(4) the Guide requires you to keep a record of employee views (if any)

7(5)You must provide the report of the examination to certain persons (in line with the Guidelines)

Implementation

The supporting processes around the Guide will need to be implemented by each rehabilitation authority. Considerations include:



Key takeaways

Commencement date and application date

Employee circumstances must be considered

First consider the information you have available

Rehabilitation assessments do not require the employee's participation

Seek and rely on the treating practitioner's information before deciding to arrange an examination

Seek and take into account the views of the employee

Advise the employee they may have a support person accompany them

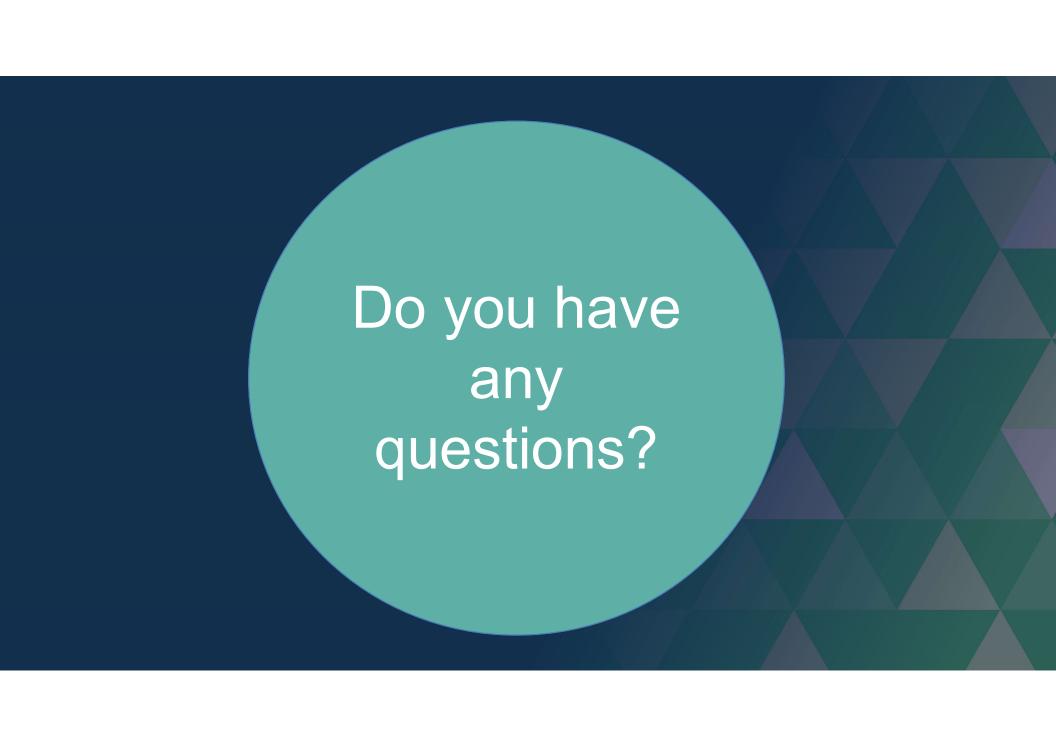
Additional notice requirements for rehabilitation examinations

Limitations on frequency of rehabilitation assessments that include examinations

Exceptions to the frequency

14 days determination to examination with LQMP

Explanatory statement



Further information



- View the Guide for arranging rehabilitation
 Assessments and Requiring Examnations and Explanatory Statement
- Access the updated Rehabilitation Case Manager Handbook
- For more information about the operation of the Guide: schemepolicyanddesign@comcare.gov.au

Other relevant guidance:

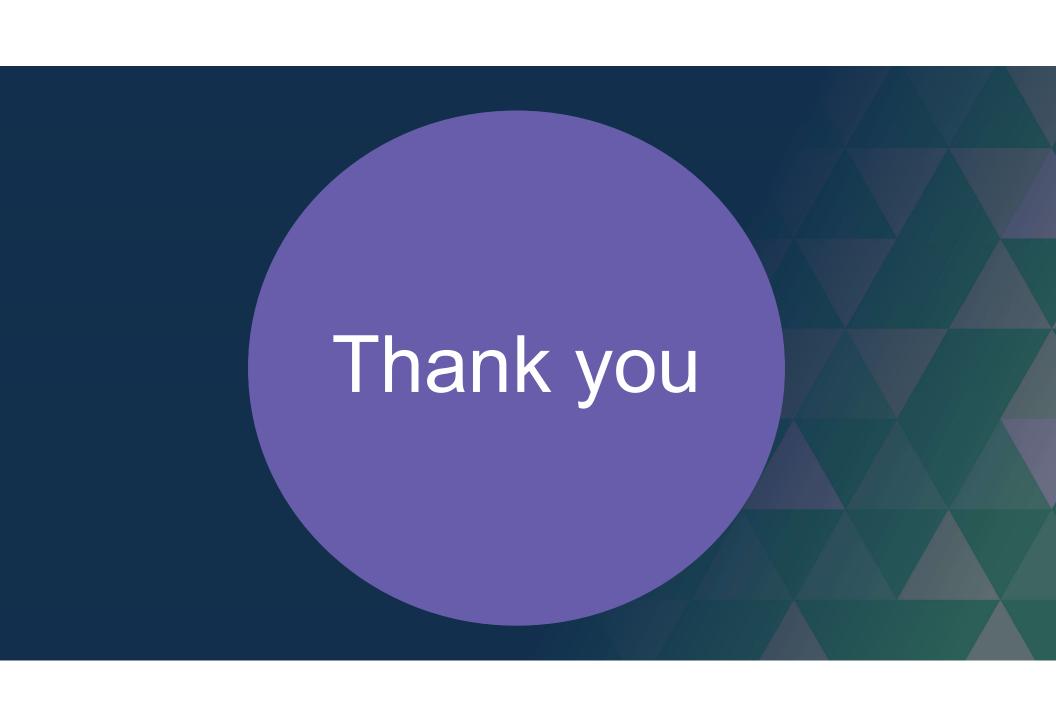
- Engaging a legally qualified medical practitioner to undertake an independent medical examination under the SRC Act
- Suspension of compensation under the rehabilitation provisions of the SRC Act 1988

What now?



Safety, Rehabilitation and Compensation Act 1988 – Guide for Arranging Rehabilitation Assessments and Requiring Examinations 2024

Feedback should be sent to schemepolicyanddesign@comcare.gov.au







Contact us providerframeworksandRTW@comcare.gov.au





Follow us: in comcare.gov.au