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Effective Strategies for a Neuro-Inclusive Return to Work

Rehabilitation Case Manager Forum December 2024

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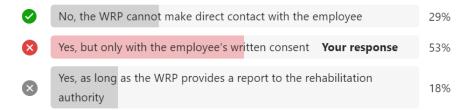
The Guide Refresher - Reflections on the Quiz

Thank you to everyone who participated in the quiz during the forum. The questions were carefully crafted to highlight some of the more complex aspects of part 1 of the *Guide for Arranging Rehabilitation Assessments and Requiring Examinations 2024* (Guide) and to encourage practical application of the Guide in specific situations.

While we anticipated that some questions would be challenging, this was intentional – to uncover common misconceptions and translate them into valuable learning opportunities. The results demonstrated your strong understanding of many of the requirements outlined in the Guide, which reflects your dedication and expertise.

To further support your practice, we've included the responses to some of the more challenging questions below, along with explanations of their significance and key takeaways. We hope this assists your understanding and equips you to navigate complex scenarios with even greater confidence.

4. Can I arrange an assessment with a WRP under section 36(1) and ask the WRP to contact the employee?



This question aimed to emphasise that under Section 36(1), the Workplace Rehabilitation Provider (WRP) *cannot* directly contact the employee. This is because a Section 36(1) assessment is specifically an assessment *without* examination. This means it should not involve the employee's direct participation in any way.

If you would like the WRP to contact the employee as part of the assessment, it would instead need to be conducted under Section 36(3) as a *rehabilitation assessment examination*. This type of assessment allows for direct involvement and interaction with the employee.

12. Do I need to wait 14 days from the section 36(3) determination before an assessment with a Workplace Rehabilitation Provider (WRP) can be conducted?

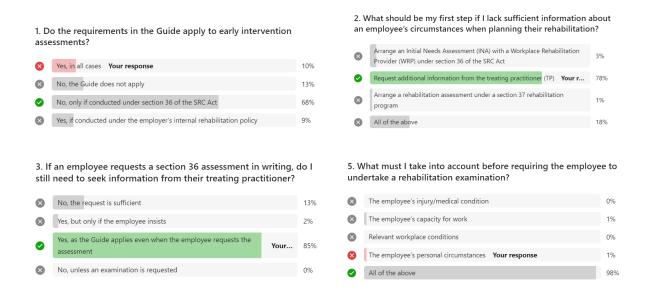


This question was included to highlight that the Guide *does not* specify a waiting period for assessments conducted by a Workplace Rehabilitation Provider (WRP) following a Section 36(3) determination.

This can be a little confusing because there is a 14-day waiting period required if the examination is with a Legally Qualified Medical Practitioner (LQMP). However, no such restriction applies to WRPs.

The good news is that this allows for more timely engagement of a WRP to conduct a rehabilitation assessment examination.

Remaining Questions and Answers





If you have any further questions or need additional clarification, feel free to reach out to the *Provider Frameworks and Return to Work* team.

19%

10%

57%

Please note: Comcare offices are shutdown from Wednesday, 25 December 2024, to Wednesday 1 January 2025.

Contact us

Please contact us at providerframeworksandRTW@comcare.gov.au if you have any:

- Feedback on the forum
- Feedback on rehabilitation across the scheme, or

at six-month intervals?

Yes, with employee consent

No, this is prohibited by the Act

Only by exception Your response

Yes, if approved by the treating practitioner

Questions relating to our <u>recovery and RTW guidance</u>

Links to Resources

To complete Samantha Nuttall's feedback form: https://forms.gle/EjQG9Gbb5MDu8CzDA

To contact Samantha Nuttall:

- LinkedIn: Samantha (Walton) Nuttall | LinkedIn
- Website: <u>The Neurodivergent Coach Australia | ADHD and Autism</u>

To access the Australian Disability Network resources:

Choose Inclusion this IDPwD 2024 - Australian Disability Network
 'It's Not Hard to be Inclusive'

For further information on the Guide:

- Explanatory Statement
- UPDATED RCM Handbook
- NEW templates for Rehabilitation Assessment and Examinations:
 - Download the rehabilitation assessment examination form (PDF, 254.4 KB)
 - Download the rehabilitation assessment form (PDF, 238.1 KB).
- Frequently asked questions: Guide for arranging assessments and requiring examinations (PDF, 113.2 KB).
- Recording: The Guide Information Session for RCMs
- Contact us with questions about the Guide:
 - providerframeworksandRTW@comare.gov.au

To watch the MHPN Webinar recording:

• The right time for return to work: Optimising work participation for patients/clients recovering from injury or illness - MHPN

To find out more about Comcare's WHS Awards:

- Comcare National Work Health and Safety Awards subscription form
- Contact <u>awards@comcare.gov.au</u>

To contribute to the SRC Act Review:

- issues paper
- Consultation Hub
- department's website
- Contact srcactreview@dewr.gov.au

To view the updated Comcare RCM Webpage:

• Rehabilitation case managers | Comcare