Supporting recovery and return to work



Australian Government Comcare



Supporting your employees to return to work

By providing good work, you can make a positive difference to the health and wellbeing of your employees and promote a positive workplace culture.

Your organisation's support, for a safe and timely return to work, should start immediately.

Make reasonable adjustments

You can support employees by providing <u>reasonable</u> <u>work adjustments</u>. Reasonable adjustments can involve a change to a work process, practice, procedure or environment.

Intervene early

Having a structured <u>early intervention program</u> supports employees to stay at work, can improve recovery outcomes and demonstrates commitment to employees.

Give guidance

You can empower the employee by providing information on the return to work process, <u>health benefits of work</u> and supporting the employee to have an active role in their recovery.

Manage risks in the workplace

You may be able to stop injuries like this happening again. Addressing the cause of an injury makes for a safer workplace, helps employees to feel valued and establishes a positive workplace culture.

What are my responsibilities as an employer?

Employers must effectively manage the rehabilitation and safe return to work of employees. This includes:

- Monitoring rehabilitation functions and performance
- Monitoring workplace rehabilitation provider services
- Promoting a workplace culture that prevents injuries and supports employees who are injured
- Providing suitable employment and duties
- Ensuring effective processes are in place to rehabilitate and return employees
- Providing employees with supportive, skilled and capable staff
- Effectively communicating with key stakeholders in the return to work process, including consulting with employees on their rehabilitation program
- Under the <u>Disability Discrimination Act (DDA) 1992</u>, providing necessary and reasonable assistance or support to reduce or eliminate barriers to work.





Tips to promote recovery and return to work

- Promote a positive workplace culture that supports early reporting of workplace incidents and prevents injuries from occurring again.
- Support your supervisors and case managers with training and resources.
- Encourage early contact with employees following their injury.
- Respond positively to an employee's injury and reduce employee concerns about lodging a claim.
- Provide suitable employment to your employees and openly support reasonable adjustments.
- Promote a workplace that empowers employees to take an active role in their recovery and return to work.

Did you know?

Reasonable adjustments can involve a change to a work process, practice, procedure or environment that enables an employee with disability to perform their job in a way that minimises the impact of their disability.

Where can I find more information?

To find out more visit the Comcare website to learn how to manage the return to work process for employees.

