

1. Counts of claims lodged, accepted, rejected, and open at year end.

Status at end of lodgement year	Financial year of claim lodgement					
	2020-21	2021-22	2022-23	2023-2<5	202<5-25	2025-26
Accepted	15	11	13	12	19	<5
Rejected	8	<5	11	12	12	<5
Withdrawn	<5	0	<5	<5	6	<5
Non Compliant	<5	<5	0	0	<5	0
Undetermined	7	6	<5	8	9	10
Total claims lodged	32	22	31	36	48	18

2. Counts by Nature of injury/disease, Mechanism of incident, Bodily location, and Agency of injury using TOOCS (latest version).

Nature of Injury/disease			Financial year of claim lodgement					
Nature of Injury/disease Code	Nature of Injury/disease	Nature of Injury/disease Major Group	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
101	Brain Injury	Intracranial Injuries	0	<5	0	0	0	0
111	Fractured Skull And Facial Bones	Fractures	0	0	0	0	<5	0
112	Frac Vertebral Column Without Mention Of Spinal Cord Lesion	Fractures	0	0	<5	0	0	0
118	Other Fractures, Not Elsewhere Classified	Fractures	<5	<5	<5	<5	<5	0
149	Laceration Or Open Wound Not Involving Traumatic Amputation	Wounds, Lacerations, Amputations And Internal Organ Damage	<5	0	<5	0	<5	0
169	Contusion, Bruising And Superficial Crushing	Wounds, Lacerations, Amputations And Internal Organ Damage	0	0	0	0	<5	0
174	Hot Burn	Burn	0	0	0	0	0	<5
201	Distocation	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	0	<5	<5	0
218	Trauma To Joints And Ligaments, Not Elsewhere Classified	Traumatic Joint/Ligament And Muscle/Tendon Injury	<5	0	0	0	0	0
219	Trauma To Joints And Ligaments, Unspecified	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	0	<5	<5	0
223	Trauma To Muscles	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	<5	0	<5	0
224	Trauma To Tendon	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	0	0	<5	0
228	Trauma To Muscles And Tendons, Not Elsewhere Classified	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	<5	<5	<5	0	0
399	Unspecified Injuries	Other Injuries	0	0	<5	0	0	0
422	Disc Displacement, Prolapse, Degeneration Or Hernia	Musculoskeletal And Connective Tissue Diseases	0	0	<5	0	<5	0
459	Back Pain, Lumbago, And Sciatica	Musculoskeletal And Connective Tissue Diseases	<5	<5	0	<5	0	0
479	Neck Pain, Cervicalgia	Musculoskeletal And Connective Tissue Diseases	0	0	<5	0	<5	0
501	Synovitis And Tenosynovitis	Musculoskeletal And Connective Tissue Diseases	<5	0	0	<5	0	0
503	Ganglion, Trigger Finger, Dupuytrens Contracture	Musculoskeletal And Connective Tissue Diseases	0	0	0	<5	0	0
526	Tendinitis	Musculoskeletal And Connective Tissue Diseases	<5	0	<5	0	0	0
527	Epicondylitis	Musculoskeletal And Connective Tissue Diseases	<5	0	0	<5	0	0
533	Muscle/Tendon Strain (Non Traumatic)	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	<5
538	Diseases Of Muscle, Tendon And Related Tissue Nec	Musculoskeletal And Connective Tissue Diseases	0	<5	0	0	0	0
541	Bursitis	Musculoskeletal And Connective Tissue Diseases	<5	0	0	0	0	0
542	Occupational Overuse Syndrome	Musculoskeletal And Connective Tissue Diseases	<5	0	<5	0	<5	0
568	Other Specified Soft Tissue Diseases Nec	Musculoskeletal And Connective Tissue Diseases	0	0	0	<5	0	0
579	Soft Tis' Dis' Es From Non-Traumatic Causes Not Coded	Musculoskeletal And Connective Tissue Diseases	0	0	<5	0	0	0
702	Post-Traumatic Stress Disorder	Mental Diseases	<5	0	<5	0	<5	<5
703	Anxiety/Stress Disorder	Mental Diseases	<5	5	<5	5	5	5
704	Depression	Mental Diseases	<5	<5	<5	<5	5	0
705	Anxiety/Depression Combined	Mental Diseases	7	0	0	<5	5	<5
707	Reaction To Stressors Other, Multiple Or Not Specified	Mental Diseases	5	6	7	6	14	<5
718	Other Mental Diseases, Not Elsewhere Classified	Mental Diseases	0	0	0	<5	<5	0
719	Mental Diseases Unspecified	Mental Diseases	<5	<5	<5	0	0	0
721	Hernias	Digestive System Diseases	0	0	0	<5	0	0
762	Diseases Of Nerve Roots, Plexuses And Single Nerves	Nervous System And Sense Organ Diseases	0	0	0	0	<5	<5
763	Carpal Tunnel Syndrome	Nervous System And Sense Organ Diseases	0	0	<5	0	<5	0
777	Other Diseases Of The Ear And Mastoid Process	Nervous System And Sense Organ Diseases	0	0	0	<5	0	0
799	Other Diseases Of The Respiratory System, Unspecified	Respiratory System Diseases	0	0	0	<5	0	0
808	Venous Disease, Not Elsewhere Classified	Circulatory System Diseases	0	0	<5	0	0	0
855	Novel Coronavirus (Covid-19)	Infectious And Parasitic Diseases	0	<5	0	0	0	0
941	Other Diseases, Not Elsewhere Classified	Other Diseases	0	0	0	<5	0	0
949	Unspecified Diseases	Other Diseases	<5	0	0	0	0	0
Total claims lodged			32	22	31	36	48	18

Mechanism of Incident			Financial year of claim lodgement					
Mechanism of Incident Code	Mechanism of Incident	Mechanism of Incident Major Group	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
01	Falls From A Height	Falls, Trips And Slips Of A Person	<5	0	<5	0	0	0
02	Falls On The Same Level	Falls, Trips And Slips Of A Person	<5	<5	<5	7	<5	0
03	Stepping, Kneeling Or Sitting On Objects	Falls, Trips And Slips Of A Person	0	0	0	<5	0	0
11	Hitting Stationary Objects	Hitting Objects With A Part Of The Body	0	0	0	0	0	<5
28	Being Hit By Moving Objects	Being Hit By Moving Objects	0	0	<5	0	0	0
29	Being Assaulted By A Person Or Persons	Being Hit By Moving Objects	<5	0	0	0	<5	0
41	Muscular Stress While Lifting, Carrying, Putting Down Objects	Body Stressing	0	0	0	<5	<5	0
43	Muscular Stress With No Objects Being Handled	Body Stressing	<5	0	<5	<5	<5	0
44	Repetitive Movement, Low Muscle Loading	Body Stressing	7	<5	6	<5	<5	<5
51	Contact With Hot Objects	Heat, Electricity And Other Environmental Factors	0	0	0	0	0	<5
71	Contact With/Exposure To Biological Factors (Non-Human)	Biological Factors	0	0	0	<5	0	0
72	Contact With/Exposure To Biological Factors Of Human Origin	Biological Factors	0	<5	0	0	0	0
80	Sexual Harrassment	Mental Stress	0	0	0	<5	<5	0
81	Exposure To A Traumatic Event	Mental Stress	0	0	<5	<5	<5	<5
82	Exposure To Workplace Or Occupational Violence	Mental Stress	<5	0	0	0	0	0
84	Work Pressure	Mental Stress	9	7	<5	8	15	10
86	Other Mental Stress Factors	Mental Stress	<5	<5	<5	0	<5	0
87	Work Related Harassment And/Or Workplace Bullying	Mental Stress	6	7	10	7	11	<5
92	Vehicle Accident	Vehicle Incidents And Other	0	0	<5	0	<5	0
98	Other And Multiple Mechanisms Of Incident	Vehicle Incidents And Other	<5	0	0	<5	<5	0
99	Unspecified Mechanisms Of Incident	Vehicle Incidents And Other	<5	<5	<5	0	<5	0
Total claims lodged			32	22	31	36	48	18

Body Location			Financial year of claim lodgement					
Body Location Code	Body Location	Body Location Major Group	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
110	Cranium	Head	0	0	0	0	<5	0
111	Brain	Head	0	<5	0	0	0	0
130	Ear	Head	0	0	0	<5	<5	0
160	Face, Not Elsewhere Classified	Head	0	0	0	0	<5	0
190	Head - Unspecified Locations	Head	0	0	<5	0	0	0
210	Neck Bones, Muscles And Tendons	Neck	0	0	<5	<5	<5	0
218	Neck - Other And Multiple	Neck	0	0	0	0	<5	0
219	Neck - Unspecified	Neck	<5	0	0	0	0	0
310	Upper Back	Trunk	0	<5	0	0	0	0
311	Lower Back	Trunk	<5	0	<5	0	5	0
318	Back - Other And Multiple	Trunk	0	0	0	<5	0	0
319	Back - Unspecified	Trunk	0	0	<5	<5	0	0
340	Abdominal Muscles And Tendons	Trunk	0	0	0	<5	0	0
410	Shoulder	Upper Limbs	<5	0	<5	0	<5	0
430	Elbow	Upper Limbs	<5	0	<5	<5	0	<5
440	Forearm	Upper Limbs	0	0	0	0	0	<5
450	Wrist	Upper Limbs	<5	<5	0	<5	<5	<5
460	Hand	Upper Limbs	<5	0	<5	0	0	0
462	Thumb	Upper Limbs	0	0	0	<5	0	0
468	Hand, Fingers And Thumb - Other And Multiple	Upper Limbs	0	0	0	<5	0	0
480	Upper Limb - Multiple Locations	Upper Limbs	0	<5	0	0	0	0
510	Hip	Lower Limbs	0	0	0	<5	0	0
530	Knee	Lower Limbs	0	0	0	<5	<5	0
540	Lower Leg	Lower Limbs	0	0	<5	0	0	0
550	Ankle	Lower Limbs	0	0	<5	<5	<5	0
561	Toes	Lower Limbs	<5	0	0	0	0	0
610	Neck And Trunk	Multiple Locations	0	0	<5	0	0	0
680	Other Specified Multiple Locations	Multiple Locations	0	0	<5	0	0	0
690	Unspecified Multiple Locations	Multiple Locations	0	0	0	0	<5	0
720	Respiratory System In General	Systemic Locations	0	<5	0	<5	0	0

800	Psychological System In General	Non-Physical Locations	21	16	17	19	32	15
Total claims lodged			32	22	31	36	48	18

Agency of Injury Code	Agency of Injury	Agency of Injury Major Group	Financial year of claim lodgement					
			2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
3239	Jugs, Kettles, Urns	Powered Equipment, Tools And Appliances	0	0	0	0	0	<5
3319	Computers And Keyboards	Powered Equipment, Tools And Appliances	7	0	<5	<5	<5	<5
3329	Other (Mainly) Electronic Office Equipment	Powered Equipment, Tools And Appliances	0	0	<5	0	0	0
4112	Food Preparation Knives	Non-Powered Handtools, Appliances And Equipment	0	0	<5	0	0	0
4354	Crates, Cartons, Boxes, Cases, Etc - Plastic	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	<5	0
4371	Baggage And Luggage	Non-Powered Handtools, Appliances And Equipment	0	0	0	<5	0	0
4429	Work Tops	Non-Powered Handtools, Appliances And Equipment	<5	0	<5	0	0	0
4439	Seating Furniture	Non-Powered Handtools, Appliances And Equipment	0	<5	<5	<5	<5	0
4499	Other And Unspecified Furniture And Fittings	Non-Powered Handtools, Appliances And Equipment	0	0	<5	0	0	0
4621	Mobile Ramps And Stairways	Non-Powered Handtools, Appliances And Equipment	0	0	0	<5	0	0
4929	Other And Unspecified Medical Equipment	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	<5	0
4982	Jewellery	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	<5	0
6263	Glass Pane	Materials And Substances	<5	0	0	0	0	0
6279	Stationery And Paper Products	Materials And Substances	0	0	0	<5	0	0
7123	Gutters, Drains, Kerbs	Environmental Agencies	<5	0	0	0	0	0
7139	Wet, Oily Or Icy Traffic And Ground Surfaces	Environmental Agencies	0	<5	0	0	0	0
7151	Roads, Paths - Unpaved	Environmental Agencies	0	0	<5	0	0	0
7152	Roads, Paths - Paved	Environmental Agencies	0	0	0	<5	0	0
7154	Uneven Ground Surfaces, Grass Or Otherwise	Environmental Agencies	0	0	0	0	<5	0
7159	Other And Unspecified Traffic And Ground Surfaces	Environmental Agencies	0	0	<5	<5	<5	0
7166	External Walkways And Platforms	Environmental Agencies	0	0	0	<5	0	0
7167	External Steps And Stairways	Environmental Agencies	0	0	0	<5	0	0
7211	Hanrails And Banisters	Environmental Agencies	0	0	<5	0	0	0
7219	Other And Unspecified Steps And Stairways	Environmental Agencies	<5	0	<5	0	0	0
7259	Other Internal Traffic And Floor Areas	Environmental Agencies	0	0	0	<5	0	0
7299	Other And Unspecified Indoor Environment	Environmental Agencies	0	0	0	<5	0	0
8423	Other Children 5-15 Years	Animal, Human And Biological Agencies	<5	0	0	0	0	0
8426	Other Adults	Animal, Human And Biological Agencies	6	7	6	7	8	<5
8429	Other And Unspecified Persons	Animal, Human And Biological Agencies	0	0	0	<5	<5	<5
8499	Other Human Agency	Animal, Human And Biological Agencies	0	0	<5	0	0	0
8599	Biological Agencies	Animal, Human And Biological Agencies	0	<5	0	0	0	0
9199	Non-Physical Agencies	Other And Unspecified Agencies	10	<5	8	5	21	13
9919	Other Agencies, Not Elsewhere Classified	Other And Unspecified Agencies	0	6	<5	<5	<5	<5
9989	Agency Not Apparent	Other And Unspecified Agencies	<5	0	<5	5	<5	0
9999	Agency Not Known	Other And Unspecified Agencies	<5	0	0	<5	<5	0
Total claims lodged			32	22	31	36	48	18

3. Separate counts for psychological injury vs physical injury claims.

Psychological (ie Mental Disease) claims

Nature of Injury/disease Code	Nature of Injury/disease	Nature of Injury/disease Major Group	Financial year of claim lodgement					
			2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
101	Brain Injury	Intracranial Injuries	0	0	0	0	0	0
111	Fractured Skull And Facial Bones	Fractures	0	0	0	0	0	0
112	Frac-Vertebral Column Without Mention Of Spinal Cord Lesion	Fractures	0	0	0	0	0	0
118	Other Fractures, Not Elsewhere Classified	Fractures	0	0	0	0	0	0
149	Laceration Or Open Wound Not Involving Traumatic Amputation	Wounds, Lacerations, Amputations And Internal Organ Damage	0	0	0	0	0	0
169	Contusion, Bruising And Superficial Crushing	Wounds, Lacerations, Amputations And Internal Organ Damage	0	0	0	0	0	0
174	Hot Burn	Burn	0	0	0	0	0	0
201	Dislocation	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	0	0	0	0
218	Trauma To Joints And Ligaments, Not Elsewhere Classified	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	0	0	0	0
219	Trauma To Joints And Ligaments, Unspecified	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	0	0	0	0
223	Trauma To Muscles	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	0	0	0	0
224	Trauma To Tendon	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	0	0	0	0
228	Trauma To Muscles And Tendons, Not Elsewhere Classified	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	0	0	0	0
399	Unspecified Injuries	Other Injuries	0	0	0	0	0	0
422	Disc Displacement, Prolapse, Degeneration Or Hernia	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	0
459	Back Pain, Lumbago, And Sciatica	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	0
479	Neck Pain, Cervicalgia	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	0
501	Synovitis And Tenosynovitis	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	0
503	Ganglion, Trigger Finger, Dupuytren's Contracture	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	0
526	Tendinitis	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	0
527	Epicondylitis	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	0
533	Muscle/Tendon Strain (Non Traumatic)	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	0
538	Diseases Of Muscle, Tendon And Related Tissue Nec	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	0
541	Bursitis	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	0
542	Occupational Overuse Syndrome	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	0
568	Other Specified Soft Tissue Diseases Nec	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	0
579	Soft Tis' Dis'Es From Non-Traumatic Causes Not Coded	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	0
702	Post-Traumatic Stress Disorder	Mental Diseases	<5	0	<5	0	<5	<5
703	Anxiety/Stress Disorder	Mental Diseases	<5	5	<5	5	5	5
704	Depression	Mental Diseases	<5	<5	<5	5	5	5
705	Anxiety/Depression Combined	Mental Diseases	7	0	0	<5	5	<5
707	Reaction To Stressors Other, Multiple Or Not Specified	Mental Diseases	5	6	7	6	14	<5
718	Other Mental Diseases, Not Elsewhere Classified	Mental Diseases	0	0	0	<5	<5	0
719	Mental Diseases Unspecified	Mental Diseases	<5	<5	<5	0	0	0
721	Hernias	Digestive System Diseases	0	0	0	0	0	0
762	Diseases Of Nerve Roots, Plexuses And Single Nerves	Nervous System And Sense Organ Diseases	0	0	0	0	0	0
763	Carpal Tunnel Syndrome	Nervous System And Sense Organ Diseases	0	0	0	0	0	0
777	Other Diseases Of The Ear And Mastoid Process	Nervous System And Sense Organ Diseases	0	0	0	0	0	0
799	Other Diseases Of The Respiratory System, Unspecified	Respiratory System Diseases	0	0	0	0	0	0
808	Venous Disease, Not Elsewhere Classified	Circulatory System Diseases	0	0	0	0	0	0
855	Novel Coronavirus (Covid-19)	Infectious And Parasitic Diseases	0	0	0	0	0	0
941	Other Diseases, Not Elsewhere Classified	Other Diseases	0	0	0	0	0	0
949	Unspecified Diseases	Other Diseases	0	0	0	0	0	0
Total claims lodged			21	16	17	19	32	15

Injury and Physical Disease Claims

Nature of Injury/disease Code	Nature of Injury/disease	Nature of Injury/disease Major Group	Financial year of claim lodgement					
			2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
101	Brain Injury	Intracranial Injuries	0	<5	0	0	0	0
111	Fractured Skull And Facial Bones	Fractures	0	0	0	0	0	<5
112	Frac-Vertebral Column Without Mention Of Spinal Cord Lesion	Fractures	0	0	0	<5	0	0
118	Other Fractures, Not Elsewhere Classified	Fractures	<5	<5	<5	<5	<5	0
149	Laceration Or Open Wound Not Involving Traumatic Amputation	Wounds, Lacerations, Amputations And Internal Organ Damage	<5	0	<5	0	<5	0
169	Contusion, Bruising And Superficial Crushing	Wounds, Lacerations, Amputations And Internal Organ Damage	0	0	0	0	0	<5
174	Hot Burn	Burn	0	0	0	0	0	0
201	Dislocation	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	0	<5	<5	0
218	Trauma To Joints And Ligaments, Not Elsewhere Classified	Traumatic Joint/Ligament And Muscle/Tendon Injury	<5	0	0	0	0	0
219	Trauma To Joints And Ligaments, Unspecified	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	0	<5	<5	0
223	Trauma To Muscles	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	0	<5	<5	0
224	Trauma To Tendon	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	0	0	0	<5	0
228	Trauma To Muscles And Tendons, Not Elsewhere Classified	Traumatic Joint/Ligament And Muscle/Tendon Injury	0	<5	<5	<5	<5	0
399	Unspecified Injuries	Other Injuries	0	0	<5	0	0	0
422	Disc Displacement, Prolapse, Degeneration Or Hernia	Musculoskeletal And Connective Tissue Diseases	0	0	<5	0	<5	0
459	Back Pain, Lumbago, And Sciatica	Musculoskeletal And Connective Tissue Diseases	<5	<5	0	<5	0	0
479	Neck Pain, Cervicalgia	Musculoskeletal And Connective Tissue Diseases	0	0	<5	0	<5	0
501	Synovitis And Tenosynovitis	Musculoskeletal And Connective Tissue Diseases	<5	0	0	<5	0	0
503	Ganglion, Trigger Finger, Dupuytren's Contracture	Musculoskeletal And Connective Tissue Diseases	0	0	0	<5	<5	0
526	Tendinitis	Musculoskeletal And Connective Tissue Diseases	<5	0	<5	0	0	0
527	Epicondylitis	Musculoskeletal And Connective Tissue Diseases	<5	0	0	<5	0	0
533	Muscle/Tendon Strain (Non Traumatic)	Musculoskeletal And Connective Tissue Diseases	0	0	0	0	0	<5
538	Diseases Of Muscle, Tendon And Related Tissue Nec	Musculoskeletal And Connective Tissue Diseases	0	<5	0	0	0	0
541	Bursitis	Musculoskeletal And Connective Tissue Diseases	<5	0	0	0	0	0
542	Occupational Overuse Syndrome	Musculoskeletal And Connective Tissue Diseases	<5	<5	0	0	0	0
568	Other Specified Soft Tissue Diseases Nec	Musculoskeletal And Connective Tissue Diseases	0	0	0	<5	0	0
579	Soft Tis' Dis'Es From Non-Traumatic Causes Not Coded	Musculoskeletal And Connective Tissue Diseases	0	0	<5	0	0	0
702	Post-Traumatic Stress Disorder	Mental Diseases	0	0	0	0	0	0
703	Anxiety/Stress Disorder	Mental Diseases	0	0	0	0	0	0
704	Depression	Mental Diseases	0	0	0	0	0	0
705	Anxiety/Depression Combined	Mental Diseases	0	0	0	0	0	0
707	Reaction To Stressors Other, Multiple Or Not Specified	Mental Diseases	0	0	0	0	0	0
718	Other Mental Diseases, Not Elsewhere Classified	Mental Diseases	0	0	0	0	0	0
719	Mental Diseases Unspecified	Mental Diseases	0	0	0	0	0	0
721	Hernias	Digestive System Diseases	0	0	0	<5	0	0
762	Diseases Of Nerve Roots, Plexuses And Single Nerves	Nervous System And Sense Organ Diseases	0	0	0	0	<5	<5
763	Carpal Tunnel Syndrome	Nervous System And Sense Organ Diseases	0	0	0	<5	0	0
777	Other Diseases Of The Ear And Mastoid Process	Nervous System And Sense Organ Diseases	0	0	0	0	<5	0
799	Other Diseases Of The Respiratory System, Unspecified	Respiratory System Diseases	0	0	0	0	<5	0
808	Venous Disease, Not Elsewhere Classified	Circulatory System Diseases	0	0	<5	0	0	0
855	Novel Coronavirus (Covid-19)	Infectious And Parasitic Diseases	0	<5	0	0	0	0
941	Other Diseases, Not Elsewhere Classified	Other Diseases	0	0	0	<5	0	0
949	Unspecified Diseases	Other Diseases	<5	0	0	0	0	0
Total claims lodged			11	6	14	17	16	3

Mechanism of Incident Code	Mechanism of Incident	Mechanism of Incident Major Group	Financial year of claim lodgement					
			2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
01	Falls From A Height	Falls, Trips And Slips Of A Person	0	0	0	0	0	0
02	Falls On The Same Level	Falls, Trips And Slips Of A Person	0	0	0	0	0	0
03	Stepping, Kneeling Or Sitting On Objects	Falls, Trips And Slips Of A Person	0	0	0	0	0	0
11	Hitting Stationary Objects	Hitting Objects With A Part Of The Body	0	0	0	0	0	0
28	Being Hit By Moving Objects	Being Hit By Moving Objects	0	0	0	0	0	0
29	Being Assaulted By A Person Or Persons	Being Hit By Moving Objects	<5	0	0	0	0	0
41	Muscular Stress While Lifting, Carrying, Putting Down Objects	Body Stressing	0	0	0	0	0	0
43	Muscular Stress With No Objects Being Handled	Body Stressing	0	0	0	0	0	0
44	Repetitive Movement, Low Muscle Loading	Body Stressing	0	0	0	0	0	0
51	Contact With Hot Objects	Heat, Electricity And Other Environmental Factors	0	0	0	0	0	0
71	Contact With/Exposure To Biological Factors (Non-Human)	Biological Factors	0	0	0	0	0	0
72	Contact With/Exposure To Biological Factors Of Human Origin	Biological Factors	0	0	0	0	0	0
80	Sexual Harassment	Mental Stress	0	0	0	<5	<5	0
81	Exposure To A Traumatic Event	Mental Stress	0	0	<5	<5	<5	<5
82	Exposure To Workplace Or Occupational Violence	Mental Stress	<5	0	0	0	0	0
84	Work Pressure	Mental Stress	9	7	<5	8	15	10
86	Other Mental Stress Factors	Mental Stress	<5	<5	<5	0	<5	0
87	Work Related Harassment And/Or Workplace Bullying	Mental Stress	6	7	10	7	11	<5
92	Vehicle Accident	Vehicle Incidents And Other	0	0	0	0	0	0
98	Other And Multiple Mechanisms Of Incident	Vehicle Incidents And Other	0	0	0	<5	<5	0
99	Unspecified Mechanisms Of Incident	Vehicle Incidents And Other	<5	<5	<5	0	0	0
Total claims lodged			21	16	17	19	32	15

Mechanism of Incident Code	Mechanism of Incident	Mechanism of Incident Major Group	Financial year of claim lodgement					
			2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
01	Falls From A Height	Falls, Trips And Slips Of A Person	<5	0	0	<5	0	0
02	Falls On The Same Level	Falls, Trips And Slips Of A Person	<5	<5	<5	7	<5	0
03	Stepping, Kneeling Or Sitting On Objects	Falls, Trips And Slips Of A Person	0	0	0	<5	0	0
11	Hitting Stationary Objects	Hitting Objects With A Part Of The Body	0	0	0	0	0	<5
28	Being Hit By Moving Objects	Being Hit By Moving Objects	0	0	0	<5	0	0
29	Being Assaulted By A Person Or Persons	Being Hit By Moving Objects	0	0	0	0	<5	0
41	Muscular Stress While Lifting, Carrying, Putting Down Objects	Body Stressing	0	0	0	<5	<5	0
43	Muscular Stress With No Objects Being Handled	Body Stressing	<5	0	<5	<5	<5	0
44	Repetitive Movement, Low Muscle Loading	Body Stressing	7	<5	6	<5	<5	<5
51	Contact With Hot Objects	Heat, Electricity And Other Environmental Factors	0	0	0	0	0	<5
71	Contact With/Exposure To Biological Factors (Non-Human)	Biological Factors	0	0	0	<5	0	0
72	Contact With/Exposure To Biological Factors Of Human Origin	Biological Factors	0	<5	0	0	0	0
80	Sexual Harassment	Mental Stress	0	0	0	0	0	0
81	Exposure To A Traumatic Event	Mental Stress	0	0	0	<5	0	0
82	Exposure To Workplace Or Occupational Violence	Mental Stress	0	0	0	0	0	0
84	Work Pressure	Mental Stress	0	0	0	0	0	0
86	Other Mental Stress Factors	Mental Stress	0	0	0	0	0	0
87	Work Related Harassment And/Or Workplace Bullying	Mental Stress	0	0	0	0	0	0
92	Vehicle Accident	Vehicle Incidents And Other	0	0	<5	0	<5	0
98	Other And Multiple Mechanisms Of Incident	Vehicle Incidents And Other	<5	0	0	0	<5	0
99	Unspecified Mechanisms Of Incident	Vehicle Incidents And Other	0	<5	<5	0	<5	0
Total claims lodged			11	6	14	17	16	3

Body Location Code	Body Location	Body Location Major Group	Financial year of claim lodgement					
			2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
110	Cranium	Head	0	0	0	0	0	0
111	Brain	Head	0	0	0	0	0	0
120	Ear	Head	0	0	0	0	0	0
160	Face, Not Elsewhere Classified	Head	0	0	0	0	0	0
190	Head - Unspecified Locations	Head	0	0	0	0	0	0
210	Neck Bones, Muscles And Tendons	Neck	0	0	0	0	0	0
218	Neck - Other And Multiple	Neck	0	0	0	0	0	0
219	Neck - Unspecified	Neck	0	0	0	0	0	0
310	Upper Back	Trunk	0	0	0	0	0	0
311	Lower Back	Trunk	0	0	0	0	0	0
318	Back - Other And Multiple	Trunk	0	0	0	0	0	0
319	Back - Unspecified	Trunk	0	0	0	0	0	0
340	Abdominal Muscles And Tendons	Trunk	0	0	0	0	0	0
410	Shoulder	Upper Limbs	0	0	0	0	0	0
430	Elbow	Upper Limbs	0	0	0	0	0	0
440	Forearm	Upper Limbs	0	0	0	0	0	0
450	Wrist	Upper Limbs	0	0	0	0	0	0
460	Hand	Upper Limbs	0	0	0	0	0	0
462	Thumb	Upper Limbs	0	0	0	0	0	0
468	Hand, Fingers And Thumb - Other And Multiple	Upper Limbs	0	0	0	0	0	0
480	Upper Limb - Multiple Locations	Upper Limbs	0	0	0	0	0	0
510	Hip	Lower Limbs	0	0	0	0	0	0

Body Location Code

530	Knee	Lower Limbs	0	0	0	0	0	0	0
540	Lower Leg	Lower Limbs	0	0	0	0	0	0	0
550	Ankle	Lower Limbs	0	0	0	0	0	0	0
561	Toes	Lower Limbs	0	0	0	0	0	0	0
610	Neck And Trunk	Multiple Locations	0	0	0	0	0	0	0
680	Other Specified Multiple Locations	Multiple Locations	0	0	0	0	0	0	0
690	Unspecified Multiple Locations	Multiple Locations	0	0	0	0	0	0	0
720	Respiratory System In General	Systemic Locations	0	0	0	0	0	0	0
800	Psychological System In General	Non-Physical Locations	21	16	17	19	32	15	
Total claims lodged			21	16	17	19	32	15	

530	Knee	Lower Limbs	0	0	0	<5	<5	0	0
540	Lower Leg	Lower Limbs	0	0	<5	0	0	0	0
550	Ankle	Lower Limbs	0	0	<5	<5	<5	0	0
561	Toes	Lower Limbs	<5	0	0	0	0	0	0
610	Neck And Trunk	Multiple Locations	0	0	<5	0	0	0	0
680	Other Specified Multiple Locations	Multiple Locations	0	0	<5	0	0	0	0
690	Unspecified Multiple Locations	Multiple Locations	0	0	0	0	0	<5	0
720	Respiratory System In General	Systemic Locations	0	<5	0	<5	0	0	0
800	Psychological System In General	Non-Physical Locations	0	0	0	0	0	0	0
Total claims lodged			11	6	14	17	16	3	

Agency of Injury Code	Agency of Injury	Agency of Injury Major Group	Financial year of claim lodgement					
			2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
3239	Jugs, Kettles, Urns	Powered Equipment, Tools And Appliances	0	0	0	0	0	0
3319	Computers And Keyboards	Powered Equipment, Tools And Appliances	0	0	0	0	0	0
3329	Other (Mainly) Electronic Office Equipment	Powered Equipment, Tools And Appliances	0	0	0	0	0	0
4112	Food Preparation Knives	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	0	0
4354	Crates, Cartons, Boxes, Cases, Etc - Plastic	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	0	0
4371	Baggage And Luggage	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	0	0
4429	Work Tops	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	0	0
4439	Seating Furniture	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	0	0
4499	Other And Unspecified Furniture And Fittings	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	0	0
4621	Mobile Ramps And Stairways	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	0	0
4929	Other And Unspecified Medical Equipment	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	0	0
4982	Jewellery	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	0	0
6263	Glass Pane	Materials And Substances	0	0	0	0	0	0
6270	Stationery And Paper Products	Materials And Substances	0	0	0	0	0	0
7123	Gutters, Drains, Kerbs	Environmental Agencies	0	0	0	0	0	0
7139	Wet, Oily Or Icy Traffic And Ground Surfaces	Environmental Agencies	0	0	0	0	0	0
7151	Roads, Paths - Unpaved	Environmental Agencies	0	0	0	0	0	0
7152	Roads, Paths - Paved	Environmental Agencies	0	0	0	0	0	0
7154	Uneven Ground Surfaces, Grass Or Otherwise	Environmental Agencies	0	0	0	0	0	0
7159	Other And Unspecified Traffic And Ground Surfaces	Environmental Agencies	0	0	0	0	0	0
7166	External Walkways And Platforms	Environmental Agencies	0	0	0	0	0	0
7167	External Steps And Stairways	Environmental Agencies	0	0	0	0	0	0
7211	Hairnets And Bandiers	Environmental Agencies	0	0	0	0	0	0
7219	Other And Unspecified Steps And Stairways	Environmental Agencies	0	0	0	0	0	0
7259	Other Internal Traffic And Floor Areas	Environmental Agencies	0	0	0	0	0	0
7299	Other And Unspecified Indoor Environment	Environmental Agencies	0	0	0	0	0	0
8423	Other Children 5-15 Years	Animal, Human And Biological Agencies	<5	0	0	0	0	0
8426	Other Adults	Animal, Human And Biological Agencies	6	7	6	7	8	<5
8429	Other And Unspecified Persons	Animal, Human And Biological Agencies	0	0	0	<5	<5	<5
8499	Other Human Agency	Animal, Human And Biological Agencies	0	0	<5	0	0	<5
8599	Biological Agencies	Animal, Human And Biological Agencies	0	0	0	0	0	0
9199	Non-Physical Agencies	Other And Unspecified Agencies	10	<5	8	5	21	13
9919	Other Agencies, Not Elsewhere Classified	Other And Unspecified Agencies	0	5	<5	<5	<5	0
9989	Agency Not Apparent	Other And Unspecified Agencies	<5	0	<5	<5	<5	0
9999	Agency Not Known	Other And Unspecified Agencies	<5	0	0	<5	0	0
Total claims lodged			21	16	17	19	32	15

Agency of Injury Code	Agency of Injury	Agency of Injury Major Group	Financial year of claim lodgement					
			2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
3239	Jugs, Kettles, Urns	Powered Equipment, Tools And Appliances	0	0	0	0	0	<5
3319	Computers And Keyboards	Powered Equipment, Tools And Appliances	7	0	<5	<5	<5	<5
3329	Other (Mainly) Electronic Office Equipment	Powered Equipment, Tools And Appliances	0	0	<5	0	0	0
4112	Food Preparation Knives	Non-Powered Handtools, Appliances And Equipment	0	0	<5	0	0	0
4354	Crates, Cartons, Boxes, Cases, Etc - Plastic	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	<5	0
4371	Baggage And Luggage	Non-Powered Handtools, Appliances And Equipment	0	0	0	<5	0	0
4429	Work Tops	Non-Powered Handtools, Appliances And Equipment	<5	0	<5	0	0	0
4439	Seating Furniture	Non-Powered Handtools, Appliances And Equipment	0	<5	<5	<5	<5	0
4499	Other And Unspecified Furniture And Fittings	Non-Powered Handtools, Appliances And Equipment	0	0	<5	0	0	0
4621	Mobile Ramps And Stairways	Non-Powered Handtools, Appliances And Equipment	0	0	0	<5	0	0
4929	Other And Unspecified Medical Equipment	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	<5	0
4982	Jewellery	Non-Powered Handtools, Appliances And Equipment	0	0	0	0	<5	0
6263	Glass Pane	Materials And Substances	<5	0	0	0	0	0
6270	Stationery And Paper Products	Materials And Substances	0	0	0	<5	0	0
7123	Gutters, Drains, Kerbs	Environmental Agencies	<5	0	0	0	0	0
7139	Wet, Oily Or Icy Traffic And Ground Surfaces	Environmental Agencies	0	<5	0	0	0	0
7151	Roads, Paths - Unpaved	Environmental Agencies	0	0	<5	0	0	0
7152	Roads, Paths - Paved	Environmental Agencies	0	0	0	<5	0	0
7154	Uneven Ground Surfaces, Grass Or Otherwise	Environmental Agencies	0	0	0	0	<5	0
7159	Other And Unspecified Traffic And Ground Surfaces	Environmental Agencies	0	0	<5	<5	<5	0
7166	External Walkways And Platforms	Environmental Agencies	0	0	0	<5	0	0
7167	External Steps And Stairways	Environmental Agencies	0	0	0	<5	0	0
7211	Hairnets And Bandiers	Environmental Agencies	0	0	<5	0	0	0
7219	Other And Unspecified Steps And Stairways	Environmental Agencies	<5	0	<5	0	0	0
7259	Other Internal Traffic And Floor Areas	Environmental Agencies	0	0	0	<5	0	0
7299	Other And Unspecified Indoor Environment	Environmental Agencies	0	0	0	<5	0	0
8423	Other Children 5-15 Years	Animal, Human And Biological Agencies	0	0	0	0	0	0
8426	Other Adults	Animal, Human And Biological Agencies	0	0	0	0	0	0
8429	Other And Unspecified Persons	Animal, Human And Biological Agencies	0	0	0	0	<5	0
8499	Other Human Agency	Animal, Human And Biological Agencies	0	0	0	0	0	0
8599	Biological Agencies	Animal, Human And Biological Agencies	0	<5	0	0	0	0
9199	Non-Physical Agencies	Other And Unspecified Agencies	0	0	0	0	0	0
9919	Other Agencies, Not Elsewhere Classified	Other And Unspecified Agencies	0	<5	<5	<5	<5	<5
9989	Agency Not Apparent	Other And Unspecified Agencies	0	0	<5	<5	<5	0
9999	Agency Not Known	Other And Unspecified Agencies	0	0	0	0	<5	0
Total claims lodged			11	6	14	17	16	3

4. How many people in total have filed for psychological injury for each financial period to date.

Psych claims lodged	Financial year of claim lodgement					
	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
Number of claimants	21	15	17	19	32	15
Number of claims	21	16	17	19	32	15

5. Counts of claims flagged to bullying/harassment, occupational violence, manual handling, slips/trips/falls, vehicle incidents, and mental stress.

Mechanism category	Financial year of claim lodgement					
	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
Bullying/harassment	6	7	10	8	12	<5
Occupational violence	<5	0	0	0	0	0
Manual handling	8	<5	7	7	7	<5
Slips/trips/falls	<5	<5	<5	8	<5	0
Vehicle incidents	0	0	<5	0	<5	0
Mental stress	12	8	6	10	18	12
Total claims lodged	29	19	26	33	42	16

Notes:

"Bullying/harassment" claims are deemed to be those coded with a mechanism of incident of

80 - Sexual Harassment

87 - Work related harassment and/or workplace bullying

88 - Racial harassment

"Occupational violence" claims are deemed to be those coded with a mechanism of incident of

82 - Exposure to workplace or occupational violence

"Manual handling" claims are deemed to be those coded with a mechanism of incident in Major Group 4 (Body stressing).

"Slips/trips/falls" claims are deemed to be those coded with a mechanism of incident in Major Group 0 (Falls, trips and slips of a person).

"Vehicle incidents" claims are deemed to be those coded with a mechanism of incident of

92 - Vehicle accident

"Mental stress" claims are deemed to be those coded with a mechanism of incident in Major Group 8 except any of the following:

80 - Sexual Harassment

87 - Work related harassment and/or workplace bullying

88 - Racial harassment

6. Time lost for each counts of claims flagged to bullying/harassment, occupational violence, manual handling, slips/trips/falls, vehicle incidents, and mental stress (hours or FTE days) and median time to determination, where recorded.

Time Lost (measured in weeks)

Claim cohort	Financial year of claim lodgement					
	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
Bullying/harassment	828.5	347.5	309.0	262.7	295.5	0.0
Occupational violence	0.0	0.0	0.0	0.0	0.0	0.0
Manual handling	70.8	0.0	0.0	103.4	9.3	0.0
Slips/trips/falls	9.4	0.6	0.6	112.7	7.2	0.0
Vehicle incidents	0.0	0.0	0.0	0.0	39.3	0.0
Mental stress	1197.4	438.7	380.0	537.2	438.9	11.4
Total time lost	2106.1	786.9	689.7	1016.0	790.3	11.4

Median time to determination (measured in days)

Claim cohort	Financial year of claim lodgement					
	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
Bullying/harassment	75.0	73.0	58.5	54.5	27.5	0.0
Occupational violence	20.0					
Manual handling	60.5	43.5	60.0	49.0	9.0	0.0
Slips/trips/falls	16.0	17.5	17.5	17.0	9.5	
Vehicle incidents			0.0		13.0	
Mental stress	87.5	60.0	50.5	46.5	25.0	0.0
All cohorts	65.0	60.0	54.0	39.0	18.5	0.0

8. Total Compensation amounts WPI for each category of bullying/harassment, occupational violence, manual handling, slips/trips/falls, vehicle incidents, and mental stress by financial year from FY2020-21 to the most recent year/quarter available

Claim cohort	Financial year of claim lodgement					
	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
Bullying/harassment	\$1,637,861.37	\$742,702.07	\$774,792.31	\$831,826.21	\$639,814.92	\$2,750.00
Occupational violence	\$52,112.23	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Manual handling	\$345,207.07	\$5,302.93	\$71,821.83	\$203,142.71	\$54,741.19	\$440.00
Slips/trips/falls	\$34,783.06	\$10,276.66	\$3,315.20	\$293,935.13	\$23,067.96	\$0.00
Vehicle incidents	\$0.00	\$0.00	\$0.00	\$0.00	\$111,478.11	\$0.00
Mental stress	\$2,149,371.34	\$748,126.63	\$665,734.69	\$1,162,511.50	\$850,099.12	\$45,113.09
Total cost	\$4,219,335.07	\$1,506,408.29	\$1,515,664.03	\$2,491,415.55	\$1,679,201.30	\$48,303.09